

**WRITTEN QUESTION TO THE MINISTER FOR TREASURY AND RESOURCES
BY DEPUTY P.V.F. LE CLAIRE OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 19th JANUARY 2010**

Question

What was the cost of telephone services for the Treasury and Resources Department for each of the last 3 years in terms of -

- (a) Telephone Rental
- (b) Telephone Calls
- (c) Other services (Broadband/mobile rental charges etc)

Answer

The Treasury and Resources Department is billed by Jersey Telecoms for telephone services, in respect of both landlines and mobile telephones, and by Cable & Wireless in respect of Blackberrys.

JD Edwards is configured to provide reports useful to the Department in managing and monitoring communication systems. Although the reports are not designed to give the information in the format requested in the question, the following year on year data is available:

Year	Landline Calls	Mobile Rental/Calls and Other Services	Total
2007	£14,873.00	£28,621.66	£43,494.66
2008	£15,707.00	£24,201.36	£39,908.36
2009	£14,105.00	£26,456.71	£40,561.71

Charges for our external landline calls are generated by “Ringmaster” and this allows the States to recharge the Department internally for our calls. It should be noted that total savings in excess of £175,000 (States-wide) have been made since the introduction of the VOIP telephony system.

Mobile Rental/Calls and Other Services include JT mobile and Cable & Wireless Blackberry rental and calls, and ADSL and ISDN (Broadband) costs.

Please note that the 2009 costs are as per our accounting records as at 15th January, and are subject to final review/audit.